Text mining

Weiai Xu (Wayne), PhD
Assistant Professor
Department of Communication, UMass-Amherst
Email: weiaixu@umass.edu
curiositybits.cc

A couple of reminders...

- Tutorial for W6 and W7 (submit your complete report before 11 PM, March 7th)
- 2. Assignment 2: Friday, March 8, 2019, 12:00 AM

Related:

https://curiositybits.shinyapps.io/PH_Tracker_dashboard/

Word clouds created on Facebook posts. Whom do you think wrote the posts: extroverts or introverts?



Posted by male or female users?





Insights from text

IBM Watson

https://personality-insights-demo.ng.bluemix.net

Personality Portrait

28145 words analyzed: Very Strong Analysis

Summary

You are particular, explosive and expressive.

You are self-controlled: you have control over your desires, which are not particularly intense. You are adventurous: you are eager to experience new things. And you are dutiful: you take rules and obligations seriously, even when they're inconvenient.

Experiences that give a sense of efficiency hold some appeal to you.

You are relatively unconcerned with both taking pleasure in life and helping others. You prefer activities with a purpose greater than just personal enjoyment. And you think people can handle their own business without interference.

How did we get this?

You are likely to_____

- be sensitive to ownership cost when buying automobiles
- volunteer for social causes

You are unlikely to_____

- be influenced by social media during product purchases
- x prefer style when buying clothes

Insights from text

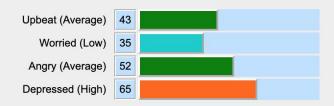


Analysis of tweets from weiaiwayne (995 most recent words - 4th March, 2019)

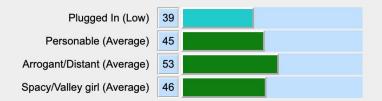
Analyze Words

Analyzewords.com

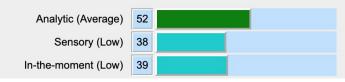
Emotional Style



Social Style



Thinking Style



The science behind the algorithm

"A well-accepted theory of psychology, marketing, and other fields is that human language reflects personality, thinking style, social connections, and emotional states. The frequency with which people use certain categories of words can provide clues to these characteristics."

More at

https://cloud.ibm.com/docs/services/personality-insights?topic=personality-insights -science#science

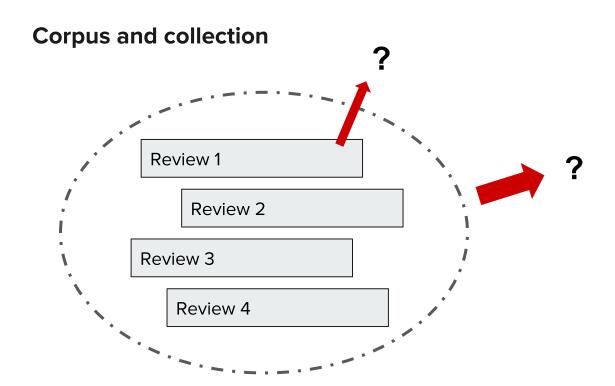
The science behind the algorithm





Search: James W. Pennebaker and Jeff Hancock

Review of concepts



Review of concepts

?

,	features				
docs	awesome	projector	traditional	boston	experience
Boston	120	1	2	862	143
Denver	215	2	0	0	106
Rhode Island	113	Θ	3	10	158

Review of concepts

?

"Awesome projector. Traditional Boston experience, with a great location!



```
[1] "Awesome" "projector" "." "Traditional" "Boston"
[6] "experience" "," "with" "a" "great"
[11] "location" "!"
```

Stop words

Stop words: filter words because they are extremely common words but appear to be of little value.





There are standard stop word lists for most languages

https://stopwords.quanteda.io/

	10	_	1	a		
а	12 13	a actualmente	2	ab	1	akin
about	14	actuatmente	3	aber	2	aking
about	15	adelante	4	ach	3	ako
above	16	ademas	5	acht		
	17	además	6	achte	4	alin
across	18	adrede	7	achten	5	am
after	19	afirmó	8	achter	6	amin
afterwards	20	agregó	9	achtes	7	
arterwards	21	ahi	10	aq	/	aming
again	22	ahora	11	alle	8	ang
	23	ahí	12	allein	9	ano
against	24	al	13	allem	10	anumana
all	25	algo	14	allen		anumang
	26	alguna	15	aller	11	apat
almost	27	algunas	16	allerdings	12	at
alone	28	alguno	17	alles	13	atin
atone	29	algunos	18	allgemeinen		
along	30	algún	19	als	14	ating
already	31	alli	20	also	15	ay
alleddy	32	allí	21	am	16	bababa
also	33	alrededor	22	an		
all files and	34	ambos	23	ander	17	bago
although	35 36	ampleamos antano	24	andere	18	bakit
always	37	antaño	25	anderem	19	bawat
	38	ante	26	anderen		
am	39	anterior	27	anderen	20	bilang
amona	40	anterior	27	alluerer	21	dahil

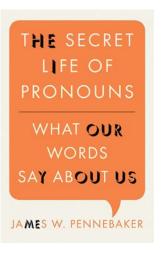


A case against filtering stop words

- Smallish words, or function words (articles, prepositions, pronouns), as opposed to content words
- Linguistic Inquiry and Word Count (LIWC)
- People of different gender, age, and social groups, and with different personality traits use function words differently.

"The more similar [they were] across all of these function words, the higher the probability that [they] would go on a date in a speed dating context," Pennebaker says. "And this is even cooler: We can even look at ... a young dating couple... [and] the more similar [they] are ... using this language style matching metric, the more likely [they] will still be dating three months from now."

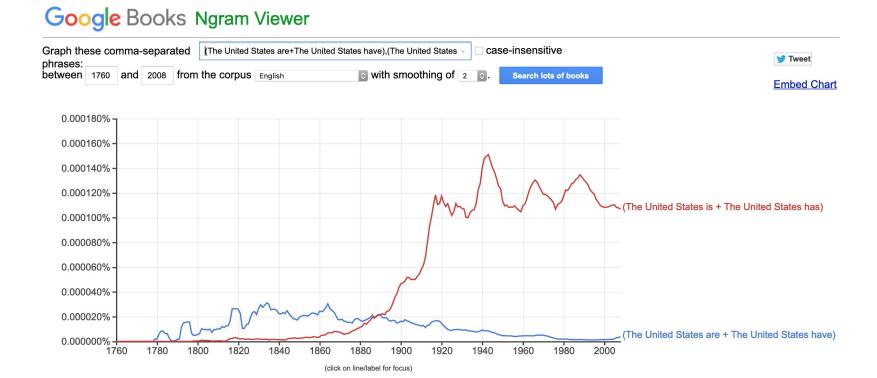




https://www.npr.org/sections/health-shots/2012/04/30/1515 50273/to-predict-dating-success-the-secrets-in-the-pronoun

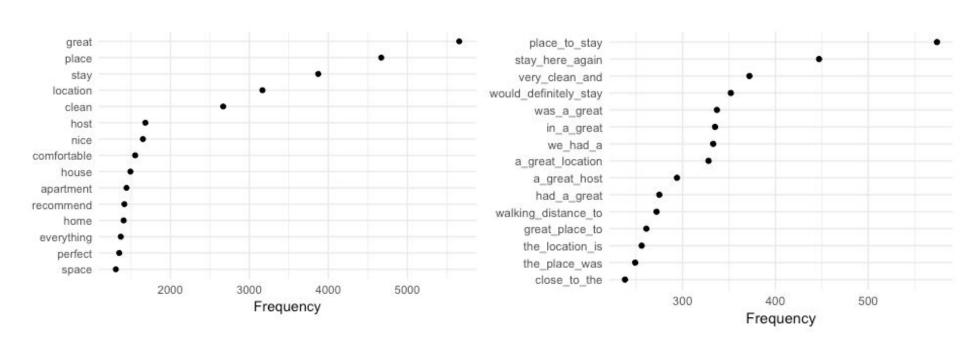
Ngrams

N-gram: contiguous sequence of n items



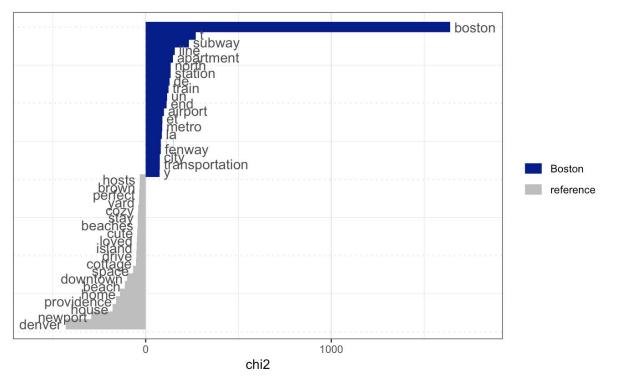
Ngrams

N-gram: contiguous sequence of n items



Keyness

Keyness words (or key words): words which occur significantly more often in one group of texts than in another



Tf-idf (term frequency-inverse document frequency):

thames

20.51621

Tf-idf (term frequency-inverse document frequency)

гi

20.03909

fenway

20.03909

A measure of weighting term based on how important a word is to a corpus.

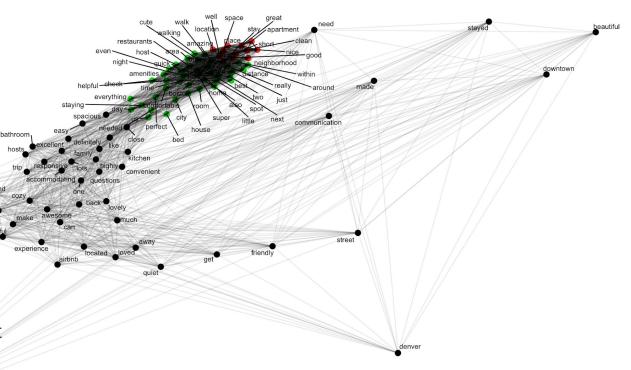
great	place	stay	location	clean	host	nice
5657	4670	3872	3166	2669	1684	1653
comfortable	house	apartment				
1555	1495	1445				
denver	boston	providence	newport	subway	beaches	t
396.96488	153.55158	147.43047	100.90029	57.25455	39.60106	25.53323

Semantic networks

Based on co-occurrence of terms (features) in the same document. Also called feature co-occurrence network

Important words are at the center (high centrality)

Words may cluster into different groups based on topical similarity



Topic models

Automated clustering of the text based on topical similarity

A live demo based on Russia's IRA tweets

https://www.cascadia-analytics.c om/2018/08/12/ira-tweets1.html



Topic models

LDA (Latent Dirichlet Allocation (LDA) model) is a commonly used topic modeling algorithm.

The pitfalls of topic modeling

- Finding the best k (k = the number of topics)
- interpretability

	5 5		
	Topic 1	Topic 2	Topic 3
[1,]	"great"	"great"	"great"
[2,]	"place"	"place"	"place"
[3,]	"location"	"stay"	"stay"
[4,]	"stay"	"location"	"location"
[5,]	"clean"	"clean"	"clean"
[6,]	"boston"	"house"	"denver"
[7,]	"apartment"	"host"	"home"
[8,]	"nice"	"comfortable"	"space"
[9,]	"host"	"home"	"house"
[10,]	"comfortable"	"newport"	"nice"
[11,]	"easy"	"nice"	"recommend"
[12,]	"recommend"	"perfect"	"comfortable"
[13,]	"room"	"us"	"host"
[14,]	"everything"	"everything"	"definitely"
[15,]	"definitely"	"recommend"	"everything"
[16,]	"close"	"apartment"	"easy"
[17,]	"good"	"space"	"perfect"
[18,]	"perfect"	"room"	"close"
[19,]	"walk"	"definitely"	"downtown"
ו מכז	"really"	"aacy"	"cuper"